



“ I don't want the RAP to become another document, I want it to morph into us and become who we are as an organisation, for all of us, as employees of Mercy Community, and also our partners and the people who provide a service for us... so that people aren't scared by the concept of culture. It's a framework for us to evolve, but in a way that supports the ethos of what we stand for as well as the mission of Mercy Community. . . . ”

Harry Pitt, Cultural Lead ©